Sl. No.

100017

No. of Printed Pages: 2

## GS-751

6

6

Ì

IV Semester B.Voc Examination, May/June - 2019

## INFORMATION TECHNOLOGY

402 : Soft skills personality Development

(CBCS-Fresh+Repeaters) (2017-18 & Onwards)

Time: 3 Hours

Max. Marks: 70

Instructions to Candidates: Answer all sections.

## **SECTION - A**

Answer any ten of the following:

10x2=20

- 1. Define Kinesies.
- 2. What is non-verbal communication?
- **3.** Define the process of communication.
- 4. How to overcome cultural barrier?
- 5. Why is goal setting important for an individual?
- 6. What role does motivation play in personality development?
- 7. Why is knowing more than one language a boon?
- 8. What is stress management?
- 9. How does goal setting help in personality development?
- 10. List skills to build self-confidence.
- 11. What are barriers to Communication?
- 12. What is public speaking?

2



## **SECTION - B**

Answer any five of the following:

5x10=50

- 13. What is verbal communication? Explain with examples.
- 14. Explain SWOT is personality development.
- 15. Define leadership. Explain the roles of a leader and a team player.
- 16. What is Self Management? List and explain self-management techniques.
- 17. Describe the process, importance and barriers to communication.
- 18. Describe skills to be developed to become a good public speaker.
- 19. What is technical writing? Explain important aspects to develop for effective technical writing.
- 20. What is Group discussion? How does Group discussion help assess individual's personality?

- 0 0 0 -